

Konica Minolta Integrated users must log in twice to release jobs (iSeries printers)

This happens when ID & Print is switched on, either on the printer itself, or in the users' Printing Preferences.

Ensure ID & Print is OFF on the printer

On the iSeries printers (e.g. C360i) the **ID & Print** setting is hidden if PD is enabled on the printer. So we must first disable PD Authentication, enable Device Authentication, disable ID & Print, then enable PD on the printer again.

1. Log in to the Administrator settings of the printer's web interface.

Web Connection bizhub C650i

SSL is not set-up. Please set up SSL after admin logins to secure safety of the information. EN

Login

User Type Administrator

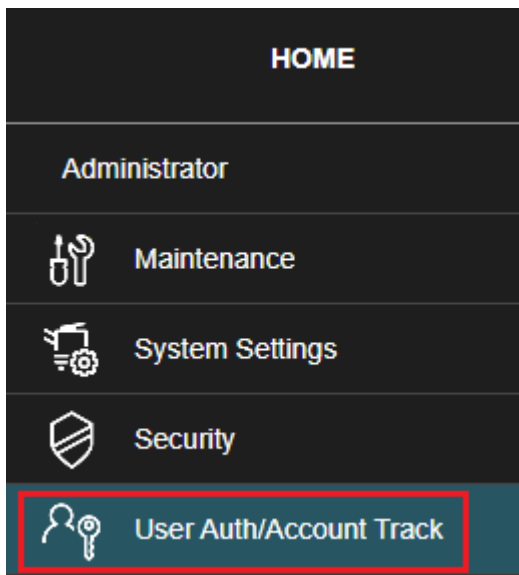
Password

Data Management Utility

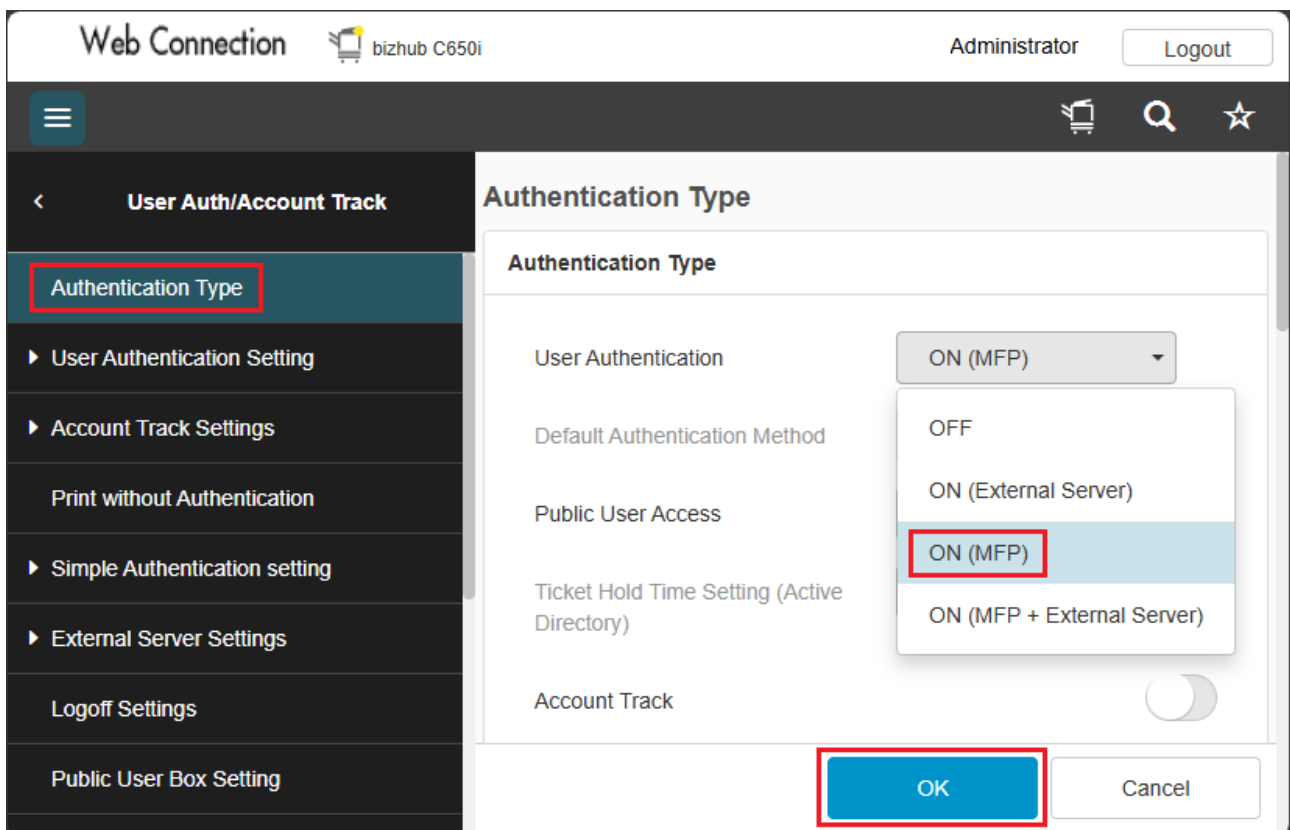
Starting-up Data Management Utility Manage Copy Protect Data Go

Login

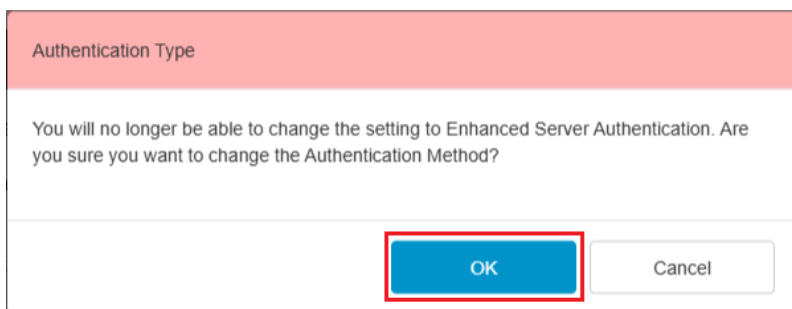
2. Click **User Auth/Account Track**.



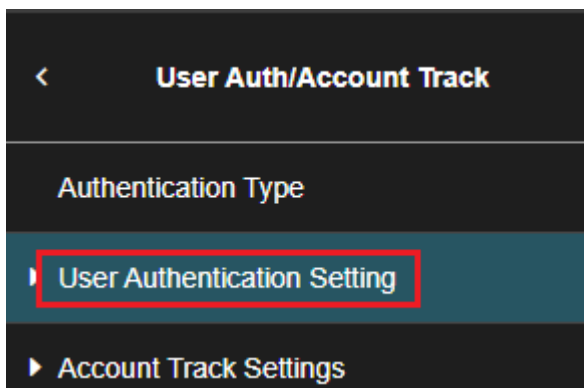
3. Click **Authentication Type**.
4. Change the **User Authentication** dropdown from **Enhanced Server Authentication** to **ON (MFP)**. This will disable PD on the device.



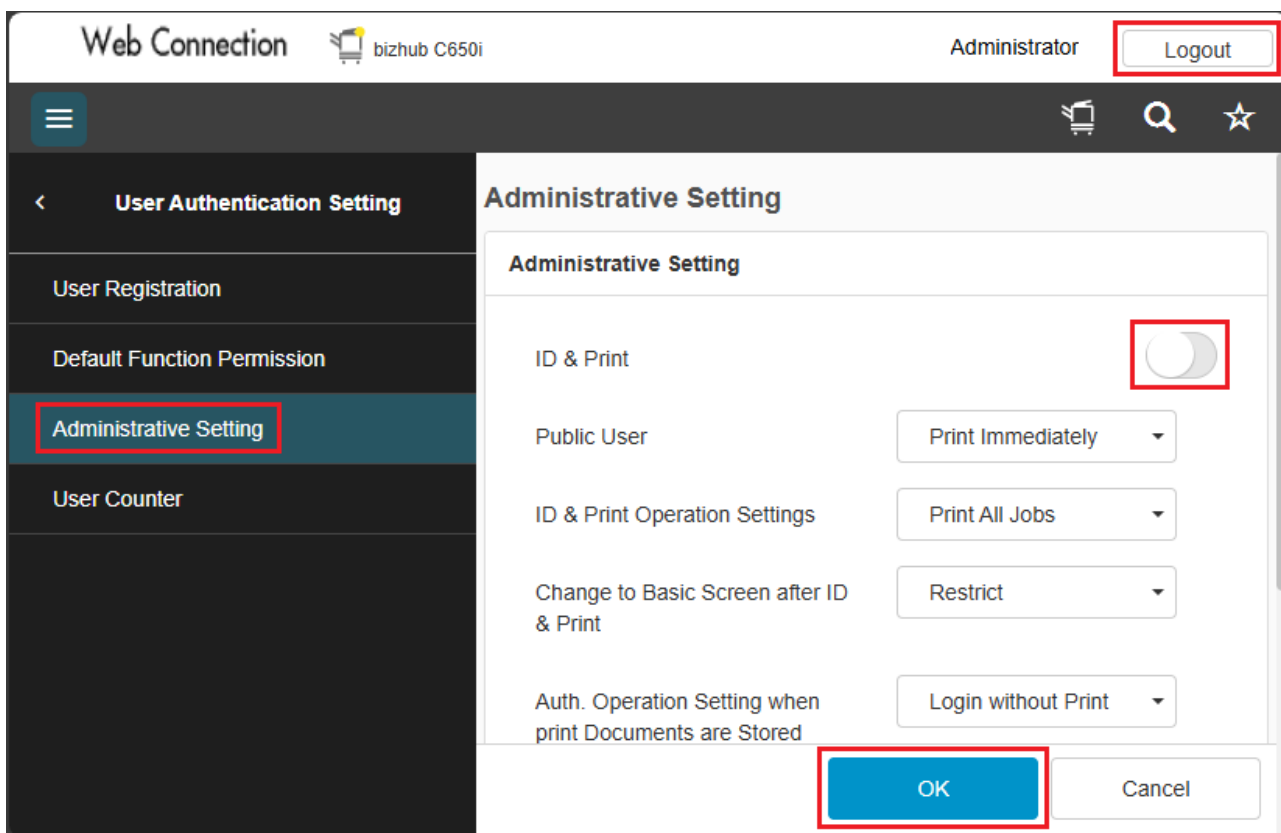
5. Click **OK** when the warning about disabling Enhanced Server Authentication is displayed.



6. Now that authentication is set to **ON (MFP)**, we will be able to access the ID & Print setting. In the menu, click **User Authentication Setting**.

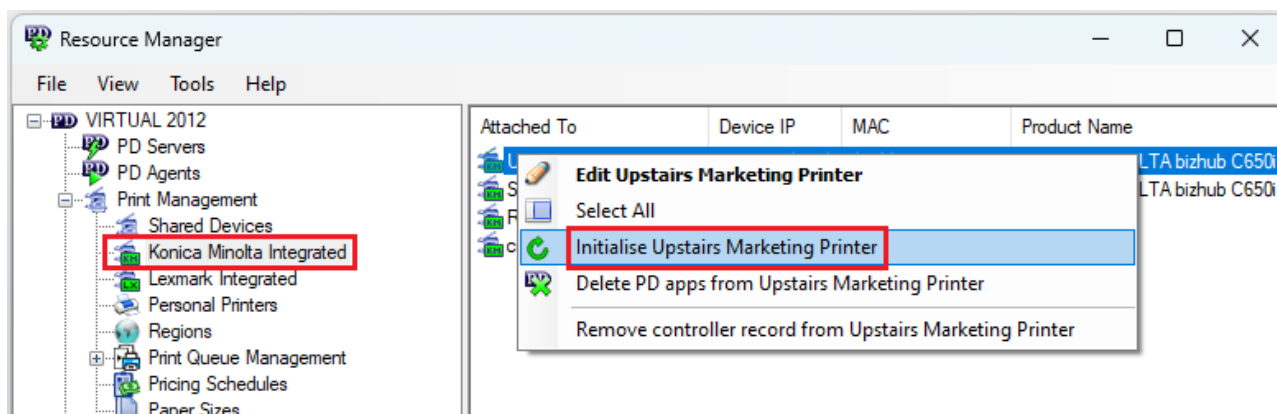


7. Click **Administrative Setting**.
8. Set the **ID & Print** option to disabled:



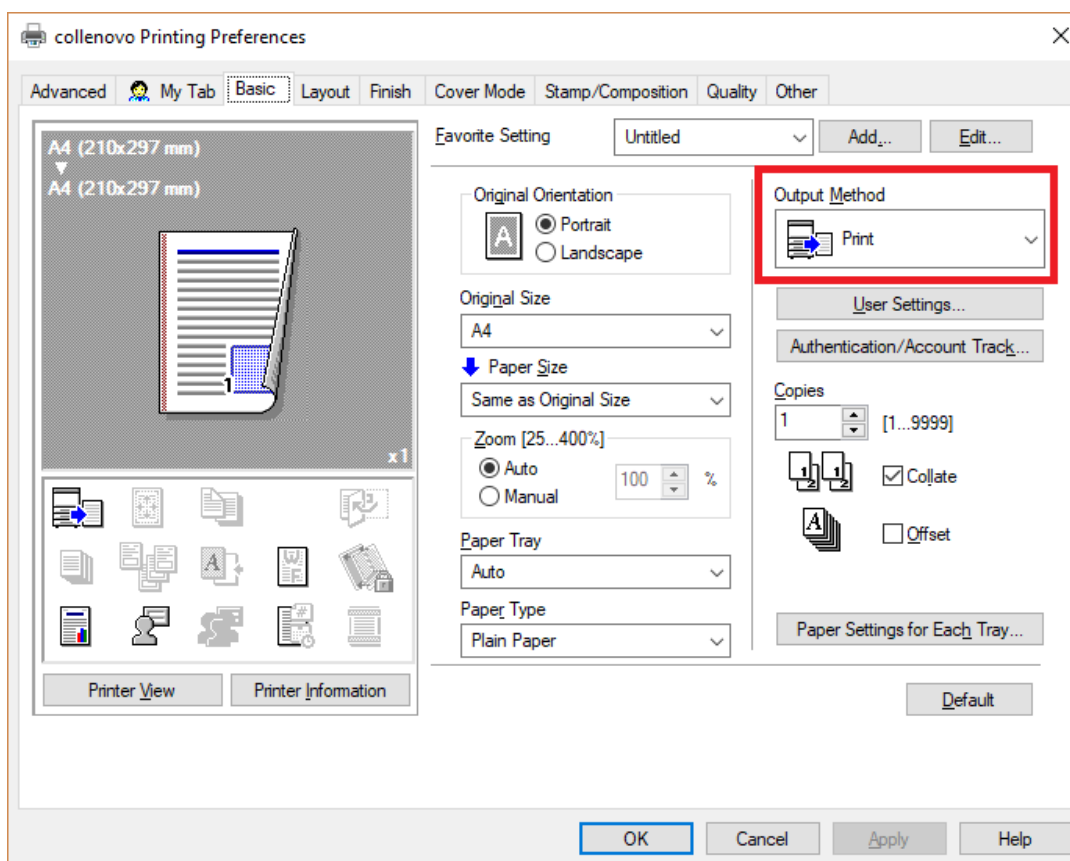
9. Click **OK** and **Logout**.

10. Now that ID & Print is disabled, we can re-initialise the device with PD. Open Resource Manager and navigate to **Print Management > Konica Minolta Integrated**. Right click the device on the right, and choose **Initialise...**



Ensure ID & Print is enabled in the users' Printing Preferences

- On the user's PC, open the **Printing Preferences**.
- Click the **Basic** tab.
- Ensure the **Output Method** is set to **Print**.



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